

2. Please describe your view of what excellent customer service is, or describe an example of when you received excellent customer service.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

3. Describe an incident in which you were treated rudely as a customer somewhere. How would you have handled the situation differently if you had been in the other person's shoes?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

4. Please describe skills, experiences or any other information which you may feel is pertinent to demonstrating why you are qualified for this position.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

5. Please describe why you would like to work for us and join our company.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

6. Tell us anything else you want us to know about yourself and/or your experience.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

# SHERMAN ENTERPRISES



The Farmhouse at Straw Corner



## WOULD YOU LIKE TO WORK WITH US? PEOPLE WHO WORK AT SHERMAN ENTERPRISES:

- ☞ are passionate about great service
- ☞ are committed to success
- ☞ are passionate about great food & unique products
- ☞ have a desire for improvement
- ☞ have high integrity and honesty
- ☞ are self directed
- ☞ enjoy being part of a team
- ☞ are comfortable with change

## OUR VISION FOR OUR GUESTS:

Our guests will be pleasantly surprised by our care and attention, creating lasting memories of their visit here.

## OUR VISION FOR OUR STAFF:

We work hard together treating guests and coworkers alike with fairness, respect and appreciation.

## YOU REALLY CAN MAKE A DIFFERENCE!

We consider all applicants for all positions regardless of race, religion, sex, national origin, age, marital status or any other legally protected status.

Name \_\_\_\_\_ Date \_\_\_\_\_

Street \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone Number(s) \_\_\_\_\_

Email Address \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

\_\_\_\_\_

**PLEASE PUT YOUR WORK HISTORY HERE**  
**PLEASE LIST PRESENT OR MOST RECENT EMPLOYERS FIRST. FEEL FREE TO USE ANOTHER SHEET OF PAPER IF NECESSARY.**

Employer:	Duties:	
Address:		
Email:		
Telephone:		May we contact this employer? Y / N
Employed From:		To:
Supervisor:		Why did you decide to leave?
Job Title:		
Salary Start:	Finish:	

Employer:	Duties:	
Address:		
Email:		
Telephone:		May we contact this employer? Y / N
Employed From:		To:
Supervisor:		Why did you decide to leave?
Job Title:		
Salary Start:	Finish:	

Employer:	Duties:	
Address:		
Email:		
Telephone:		May we contact this employer? Y / N
Employed From:		To:
Supervisor:		Why did you decide to leave?
Job Title:		
Salary Start:	Finish:	

REFERENCES (NOT EMPLOYERS OR RELATIVES)			EMERGENCY CONTACT	
Name and Address	Occupation	Phone	Name:	
			Address:	
			Phone:	
			Email:	
			Relationship:	

**THE FOLLOWING WILL HELP US UNDERSTAND YOUR STRENGTHS AND PREFERENCES; THEREFORE, WE CAN PLACE YOU IN THE MOST APPROPRIATE POSITION FOR YOU.**

**What kind of work would you like to do?**

- Full-time     Part-time     Temporary/Seasonal     No Preference

Please specify available hours/days: \_\_\_\_\_

When are you available to begin working? \_\_\_\_\_

**Which store and type of job would you prefer?**

- Stowe Mercantile     The Farmhouse at Straw Corner

**Please answer the following true/false questions:**

- |   |                               |                                |
|---|-------------------------------|--------------------------------|
| I like working the morning shift          | <input type="checkbox"/> True | <input type="checkbox"/> False |
| I like working the afternoon shift        | <input type="checkbox"/> True | <input type="checkbox"/> False |
| I can work weekends                       | <input type="checkbox"/> True | <input type="checkbox"/> False |
| I can work holidays & school vacations    | <input type="checkbox"/> True | <input type="checkbox"/> False |
| I enjoy decorating & displaying products  | <input type="checkbox"/> True | <input type="checkbox"/> False |
| I'm always bright-eyed and bushy-tailed   | <input type="checkbox"/> True | <input type="checkbox"/> False |
| I enjoy working with people               | <input type="checkbox"/> True | <input type="checkbox"/> False |
| I like working on tasks behind the scenes | <input type="checkbox"/> True | <input type="checkbox"/> False |

**I have/can do the following... Check any or all of the following that are applicable:**

- |  |  |
|--|--|
| <input type="checkbox"/> good communication skills       | <input type="checkbox"/> pay attention to details        |
| <input type="checkbox"/> multi-task                      | <input type="checkbox"/> problem solve                   |
| <input type="checkbox"/> good people skills              | <input type="checkbox"/> lift 25-35 lbs                  |
| <input type="checkbox"/> work with cash registers        | <input type="checkbox"/> stand on my feet for long hours |
| <input type="checkbox"/> work under stress and deadlines | <input type="checkbox"/> be a quick learner              |
| <input type="checkbox"/> strong follow-through skills    | <input type="checkbox"/> computer knowledge              |

**Please answer the following questions: (continued on back)**

1. Working for Sherman Enterprises at any of our locations can involve a long, and at times, stressful work day. What makes you believe you can perform well and excel under these working conditions?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_